

CHAPTER TWO TEST AND ANSWER KEY

1. **Individuals eligible for benefits counseling services from the HICAP program at the AAA. Circle the correct answer.**
 - a. **Persons 60 and older with economic need,**
 - b. **Medicare eligible persons,**
 - c. **Caregivers acting on behalf of an otherwise eligible individual,**
 - d. **All of the above.**

2. **Benefits counseling certification is available to both staff and volunteer counselors that meet the training criteria as verified by certification the local AAA.**
 - a. **True**
 - b. **False**

3. **Once certified, benefits counselors must participate in yearly training to maintain certification.**
 - a. **True**
 - b. **False**

4. **The AAA can depend on training resources as follows. Circle the correct answer**
 - a. **Online HICAP manual available at TLSC and DADS websites**
 - b. **Host HICAP sponsored statewide training**
 - c. **CMS training resources**
 - d. **Local AAA training**
 - e. **All of the above**

5. **The AAA are required to maintain documentation of training and services delivered by the HICAP benefits counseling program.**
 - a. **True**
 - b. **False**

Answer Key and Source

1. **Page 3 at the end of Paragraph 1. The correct answer is “d.” all of the above. Benefits counseling services to eligible individuals includes persons as defined by both OAA and CMS funding under OBRA adopted in 1990.**

2. **Page 4 at the end of Paragraph 2. The statement is true. Even if the counselor attended state level HICAP training, to become certified, the local AAA must submit the Verification of Certification form through the AAA.**

- 3. Page 6 at the end of Paragraph 3. The statement is true. Because Medicare can change each year, counselors must participate in year update training.**
- 4. Page 7 after Paragraph 4, (b). The correct answer is “e” all of the above. AAA have multiple resources available to conduct training for staff and volunteer counselors.**
- 5. Page 10 after Paragraph 7. The statement is true. While the current NPR reports capture the services delivered, the AAA is subject to monitoring under by DADS.**